

FEATURE BRIEF

Mailbox Drop



Work Smarter, Connect Faster

Supercharge your calling workforce with Cloudli Connect's Mailbox Drop, empowering call center and sales reps to handle more calls. Let automation manage repetitive voicemails while your team stays focused on live conversations—all with a seamless, efficient outreach tool.

Why Use Mailbox Drop?

- **Increase Call Efficiency:** Users can quickly transition to the next call while the system ensures message delivery
- **Enhance Customer Experience:** Pre-recorded messages ensure consistency and professionalism in every interaction
- **Activate with Ease:** Functionality can be activated with a simple access code, no additional hardware required
- **Record Using Flexible Options:** Users can record messages via microphone or upload an audio file

Use Cases

- **Outbound Marketing and Sales:** Sales representatives and marketers can leave pre-recorded voicemails without waiting for the beep, allowing them to reach more leads in less time.
- **Call Centers and Support Teams:** Agents can deliver consistent information, such as business hours, directions, or outage details, without tying up valuable talk time.

How it Works

Mailbox Drop is a 'set-it-and-forget-it' add-on that, once configured in the Cloudli Connect portal, is activated with a simple dial code. Users can exit the call and move on to the next one, while the system waits for the recipient's voicemail beep before delivering the pre-recorded message.



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