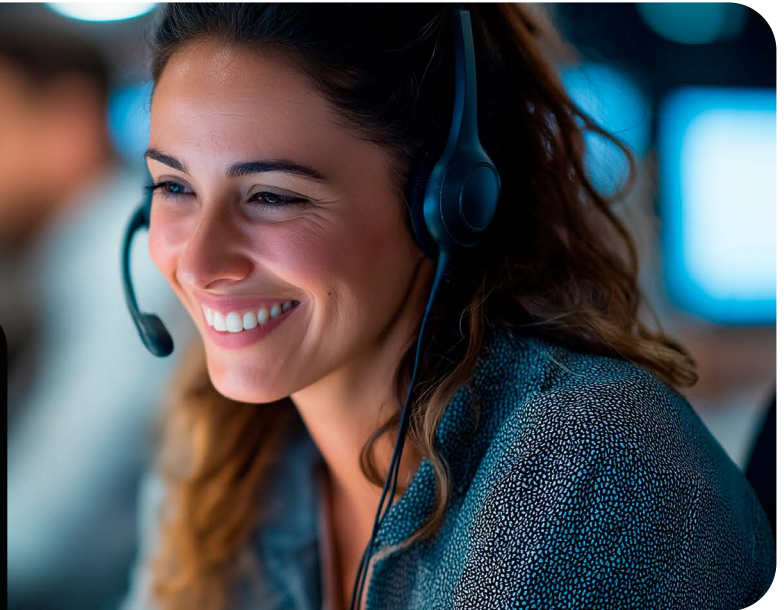


Why Choose Cloudli Connect Receptionist Console?

- **Improve Call Handling Efficiency**
Manage incoming and active calls from a single, intuitive web interface. Easily answer, transfer, park, or place calls on hold with drag-and-drop simplicity.
- **Deliver a Professional Caller Experience**
Ensure every call is handled promptly and directed accurately, helping teams maintain consistent and professional communication standards.
- **Support Distributed Teams**
Associate the Console with any extension in your organization and display any combination of users, groups, queues, or special stations, making it ideal for multi-office environments.

Use Cases:

- Receptionists and Operators
- Office Administrators
- Multi-Branch or Multi-Department Organizations
- Customer Service and Front-Desk Teams
- Organizations Managing High Call Volumes

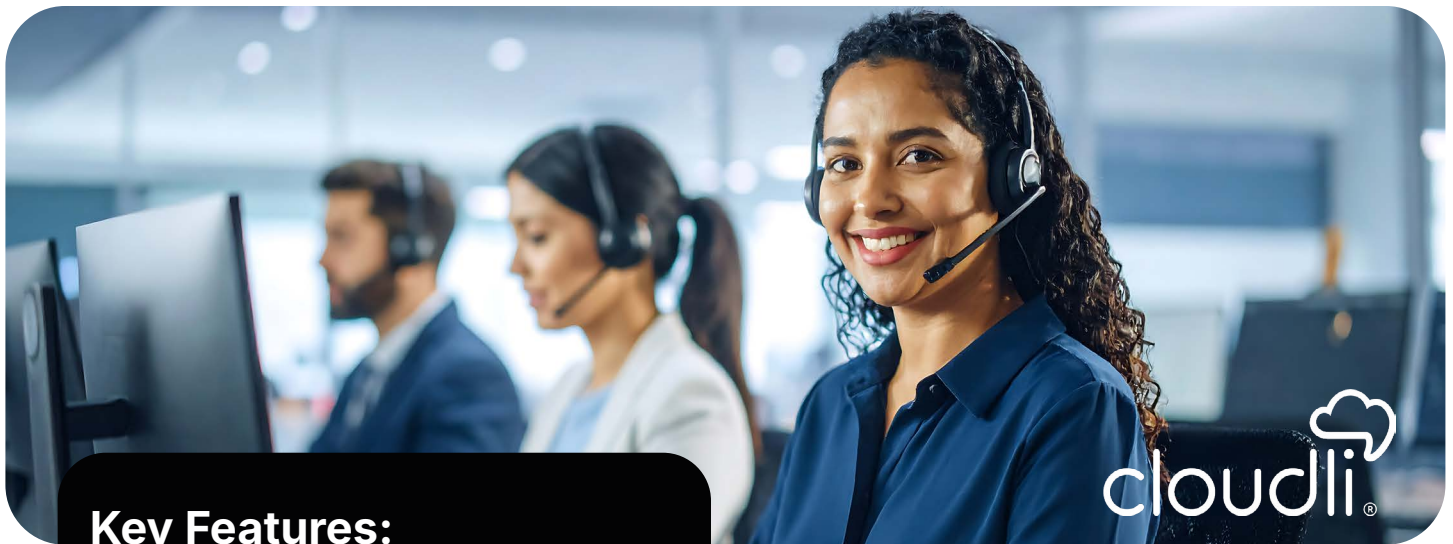


Empower Your Front Line with Cloudli Connect Receptionist Console

In fast-paced business environments, your front-line staff are often the first touchpoint for customers. Missed, misrouted, or delayed calls can impact customer satisfaction and efficiency. The Cloudli Connect Receptionist Console equips your team with the tools needed to manage high call volumes quickly — without losing the personal touch that builds trust and strong relationships.

Purpose-built for organizations of all sizes, the Receptionist Console streamlines call handling, improves response times, and helps your staff route callers to the right person, every time.

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Key Features:

- **Advanced Call Controls**
Quick-access tools for answering, transferring (via drag-and-drop), call parking, placing on hold, dialing outbound numbers, and more.
- **User and Extension Presence Indicators**
Real-time visual indicators show availability, such as:
 - Green = Available;
 - Yellow = Ringing;
 - Red = On a call/unavailable.
- **Customizable Groups**
Create custom groups by department, office location, or function. Display only what your operator needs.
- **Flexible Configuration Options**
Assign telephone extensions to the Console, choose what is visible (such as users, groups, queues and call parking lots), and enable compact or standard display modes.

Getting Started

Receptionist Console can be purchased with a Cloudli Connect Beyond or Extension seat. It is a web application that is launched once a user logs into the Cloudli Connect web portal.

Ready to learn more?

Contact Cloudli:
1-877-808-8647
sales@cloudli.com
www.cloudli.com

Cloudli Communications is a business communications solution provider where customers come first and partners thrive. We deliver cloud communications, IP Fax, Alerts and other business communications solutions to customers across the US and Canada. With a rich legacy that spans decades, our success is built on four key pillars: simple, flexible, reliable, and hands-on. Customers of all types, industries and sizes can benefit from Cloudli's solutions through its North American partner network.

To learn more about Cloudli, visit www.cloudli.com, or find us on LinkedIn, Twitter, Facebook and Instagram.