

PRODUCT DATA SHEET

Cloudli Connect

Comprehensive Feature Listing

The features below are available with Cloudli Connect, either as features included with a specific user type or as an optional add-on.

Included Features	ABOVE	BEYOND
Call Hold / Waiting	✓	✓
Call Logs (Missed, Placed, Received)	✓	✓
Call Reject / Silence	✓	✓
Caller ID	✓	✓
Company Directory - Built into phone	✓	✓
Contact Directory - Phone Entered	✓	✓
Do Not Disturb (DND)	✓	✓
DTMF (Dual tone multi frequency) Pass-Through	✓	✓
E911 Registration	✓	✓
Extension Dialing	✓	✓
Gold Tier Support	✓	✓
High-Definition Audio	✓	✓
Multicast Paging	✓	✓
Music On Hold for Internal / External Calls	✓	✓
Overhead Page Integration	✓	✓
Phone Direct Intercom	✓	✓
Redial - Last Number(s)	✓	✓
Sky's the Limit Calling ¹	✓	✓
Telephone Number	✓	✓
Time & Day Display	✓	✓
500 SMS ²		✓
Call Forwarding (Always, Busy, No Answer)		✓
Call Park / Retrieve-Pickup		✓
Click to Call		✓
Conference - 3-Way		✓
Direct Station Selection (DSS)		✓
FindMe-FollowMe Management		✓
Multiple Mailbox Greetings		✓
Remote Call Pick-up		✓
Single Number Access		✓
Softphone (Desktop & Mobile)		✓
Transfer - (Blind, Consultative, Direct to Voicemail)		✓
View Contacts W/Status		✓
Voicemail		✓
Voicemail Broadcast		✓



Add-on Features

- Integration with Microsoft Teams
- Automated Attendant
- Additional Voicemail Box
- Mailbox Drop
- Call Recording Per User
- 250GB Permanent Recording Storage
- US Toll Free Number
- Canada Toll Free Number
- Additional US Telephone Number
- Additional Canada Telephone Number
- Extension License Option³

¹ Sky's the Limit Calling includes unlimited local and long-distance calling in the U.S. and Canada; subject to Cloudli's Terms of Service and Fair Use Policy.

² Taxes, regulatory fees, A2P 10DLC and other applicable charges may apply.

³ Extension License includes the full feature set of the Beyond user with a telephone number and E911 registration. Long distance and SMS usage will be pulled from the total long distance and SMS pools assigned to the customer. Subject to Cloudli's Terms of Service and Fair Use Policy.



Supported Devices

The following hardware devices are supported on Cloudli Connect.

Manufacturer	Model	Display	Description
Yealink			
	T33G	2.4" Color	This four-line, IP phone is ideal for home offices or shared/common areas, such as lobbies, hallways, and break rooms or for any location that needs simple and reliable voice connectivity.
	T34W	2.4" Color	This four-line, IP phone is ideal for home offices or shared/common areas, such as lobbies, hallways, and break rooms or for any location that needs simple and reliable voice connectivity.
	T44W	2.8" Color	This eight-line, IP desk phone is ideal for knowledge workers and receptionists who need the high-quality features that today's modern business environments demand. Supports Bluetooth 4.2 and the Yealink EXP43 Expansion Module.
	T54W	4.3" Color	This ten-line, IP desk phone is ideal for knowledge workers or receptionist users who need the high-quality features that today's modern business environment demands. Supports BT 4.2. Yealink EXP50 expansion module supported.
	T57W	7" Color Touch	This 16-line, IP desk phone is ideal for executives and upper management. Supports BT 4.2. Yealink EXP50 expansion module supported.
	EXP43 Expansion Module for T4x Series Desk Phones	4.3" Color	This expansion module adds 20 physical keys to the Yealink T44W along with the ability to switch through two additional pages for a total of 60 additional programmable buttons. Designed with a busy receptionist in mind, the EXP43 can greatly simplify management of multiple inbound calls and frequent transfers.
	EXP50 Expansion Module for T5x Series Desk Phones	4.3" Color	This Expansion module for the Yealink T54W and T57W desk phones adds 20 line keys that may be used to enable additional registrations and speed dials. Each module has three contact menus for up to 60 contacts each. Max of three expansion modules per desk phone.

Supported Devices

The following hardware devices are supported on Cloudli Connect.

Manufacturer	Model	Display	Description
Yealink			
	W76P Kit (W70B+W56H)	2.4" Color	With its easy-to-use interface and powerful DECT radio, this wireless handset and base station kit is ideal for office workers who must remain mobile throughout their day.
	W56H Handset Only	2.4" Color	This DECT wireless handset is ideal for office workers who must remain mobile throughout their day. Deployment requires a base station such as the 70B included with the Yealink W76P and W79P kits or the W90 Multi-Cell DECT wireless base station, sold separately.
	W79P Kit (W70B+W59R)	1.8" Color	With its IP67 ruggedized housing and powerful DECT radio, this wireless handset and base station kit is ideal for anyone who must remain mobile in a physically demanding location, including contact with dust, water, or the occasional drop. Supports BT 4.2.
	W59R Handset Only	1.8" Color	This ruggedized DECT wireless handset is ideal for anyone who must remain mobile in a physically demanding location, including contact with dust, water, or the occasional drop. IP67 rated and supports Bluetooth 4.2. Deployment requires a base station such as the 70B included with the Yealink W76P and W79P kits or the W90 Multi-Cell DECT wireless base station, sold separately.
	W90 Multi-Cell DECT Base Station	N/A	This Multi-Cell DECT wireless base station is ideal for large coverage areas, such as a warehouse or auto lot. Deployment requires a minimum of two base stations and they are compatible with the Yealink W56H and W59R handsets, sold separately.
	CP925	4" Color Touch	This mid-size conference phone with a six-mic pickup array is ideal for huddle rooms with three to five participants. Supports Bluetooth 4.2.
	CP965	5" Color Touch	This conference phone with a 12-mic pickup array is ideal for mid-sized conference rooms serving up to eight to ten participants. Supports Bluetooth 4.2.

Supported Devices

The following hardware devices are supported on Cloudli Connect.

Manufacturer	Model	Display	Description
Poly Edge			
	E220	2.8" Color	This four-line, Color IP Desk Phone with Microban anti-microbial protection built into the housing is ideal for common areas and light use workers.
	E350	3.5" Color	This eight-line, Color IP Desk Phone with Microban anti-microbial protection built into the housing and Bluetooth 5.0 headset support is ideal for Knowledge Workers and those who prefer a wireless headset.
	E450	3.5" Color primary + 2.4" Color secondary	This eight-line, Color IP Desk Phone with Microban anti-microbial protection, six-key mini-display, Bluetooth 5.0 support and support for up to one Edge E Expansion Module is ideal for Receptionists and power users.
	E550	5" Color	This 12-line, Color IP Desk Phone with Microban anti-microbial protection, Bluetooth 5.0 support and support for up to two Edge E Expansion Modules is ideal for Receptionists and Executives.
	E Expansion (for E450+E550)	5" Color	This Expansion module for the Poly Edge 450 and 550 models adds 22 line keys that may be used to enable additional registrations and speed dials. Each module has three contact menus for up to 66 contacts each. Max of one expansion module per Edge E450 or two expansion modules per Edge E550.