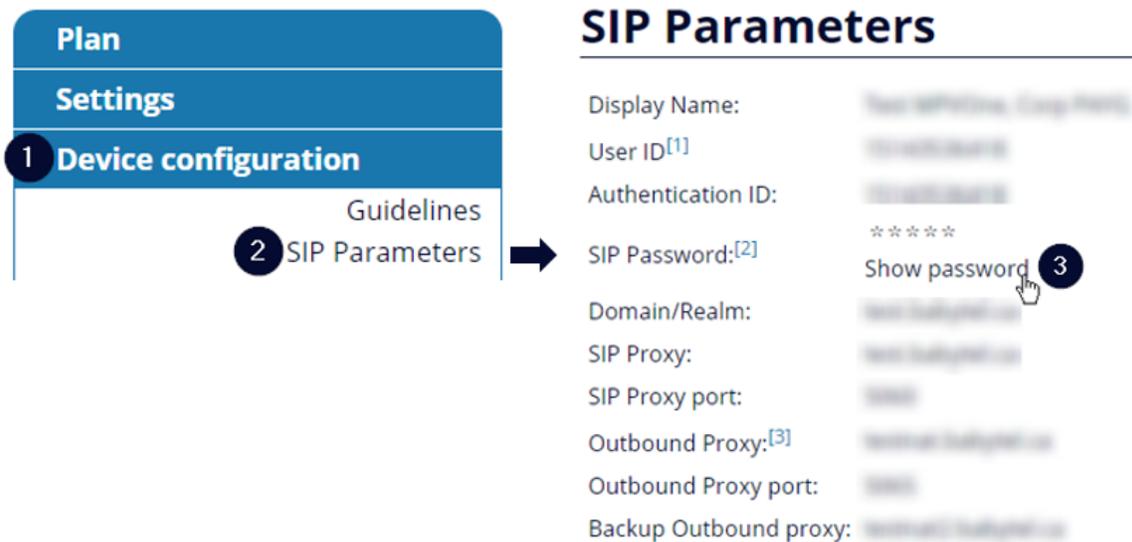


## Introduction

The information in this document is intended as a general guide to help you set up the Cloudli service on your SIP compatible telephone system. It contains only Cloudli-specific parameters that need to be configured on your Mitel 5000 CP. For full and proper functioning of the Cloudli service and all other features, your Mitel 5000 CP should be set up according to the detailed instructions provided by the manufacturer in their configuration guide.

## Step 1 - Gather all the necessary information

Your User ID and Web password were provided to you in the Signup Confirmation email. Go to the Cloudli website ([www.cloudli.com](http://www.cloudli.com)) and login using your ID and password. (The login command can be found at the top right corner of the page.) Click on **Device Configuration** to expand the menu and then click on **SIP Parameters**. A page similar to the example shown below will be displayed, with values relevant to your account.



SIP Parameters	
Display Name:	XXXXXXXXXX
User ID <sup>[1]</sup>	XXXXXXXXXX
Authentication ID:	XXXXXXXXXX
SIP Password: <sup>[2]</sup>	***** Show password <sup>3</sup>
Domain/Realm:	XXXXXXXXXX
SIP Proxy:	XXXXXXXXXX
SIP Proxy port:	5060
Outbound Proxy: <sup>[3]</sup>	XXXXXXXXXX
Outbound Proxy port:	5060
Backup Outbound proxy:	XXXXXXXXXX

Please have this information at hand when you configure your system.

## Step 2 - Configure the Mitel 5000 CP system

### Configure the Mitel 5000 CP as a sip client of the Cloudli network.

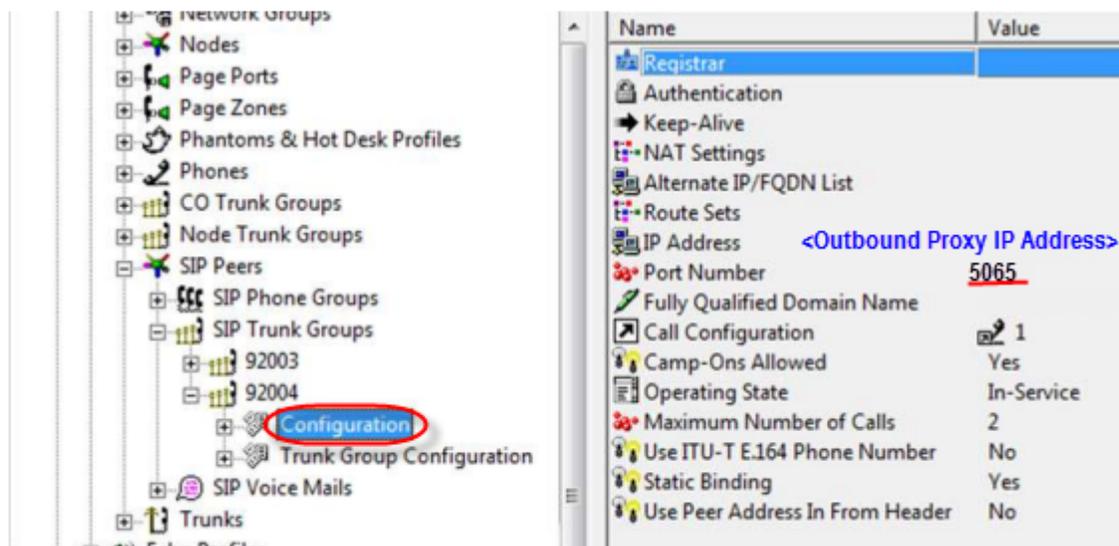
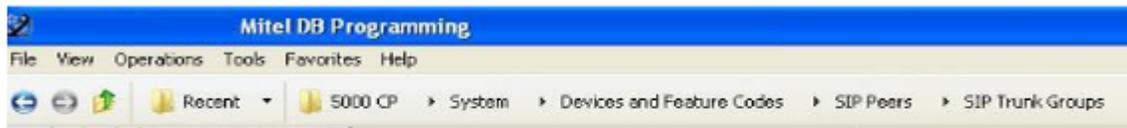
**Note:** Values for the Items shown in **blue** should be taken from the SIP Parameters page for your your account. When entering data, please do not include the brackets "<" and ">".

1. On the Mitel 5000 CP programming interface open the Configuration screen of the SIP Trunk Group:

- + System
  - + Devices and Feature Codes
    - + SIP Peers
      - + SIP Trunk Group
        - + {group}
          - + Configuration

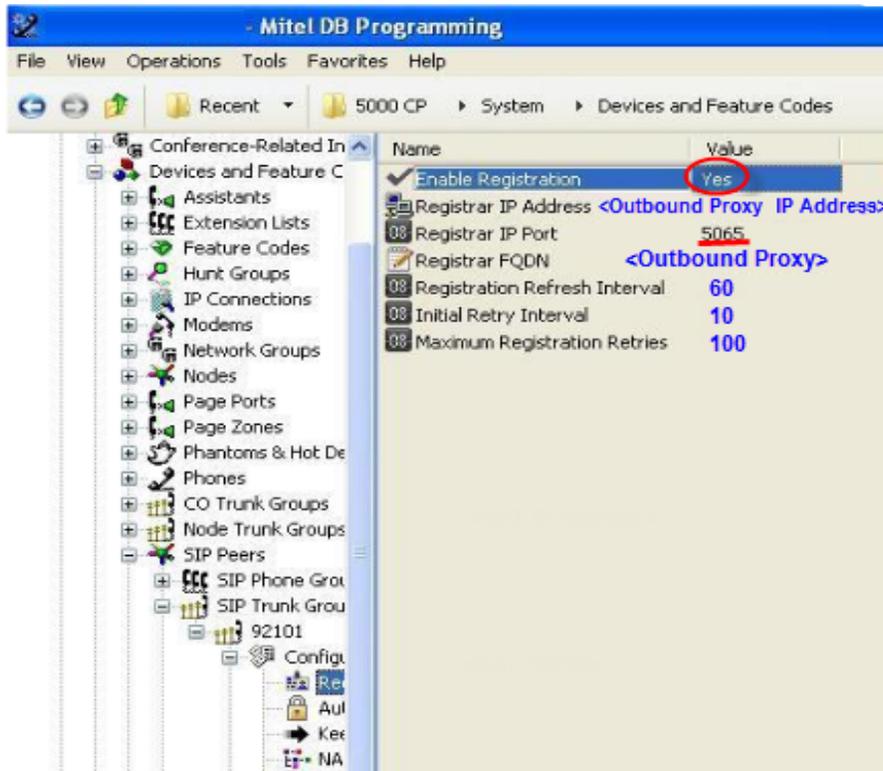
Enter required values as shown below

- < IP Address>      Resolve the address of <Outbound Proxy> by performing a ping to it
- < Port Number>    <Outbound Proxy port>



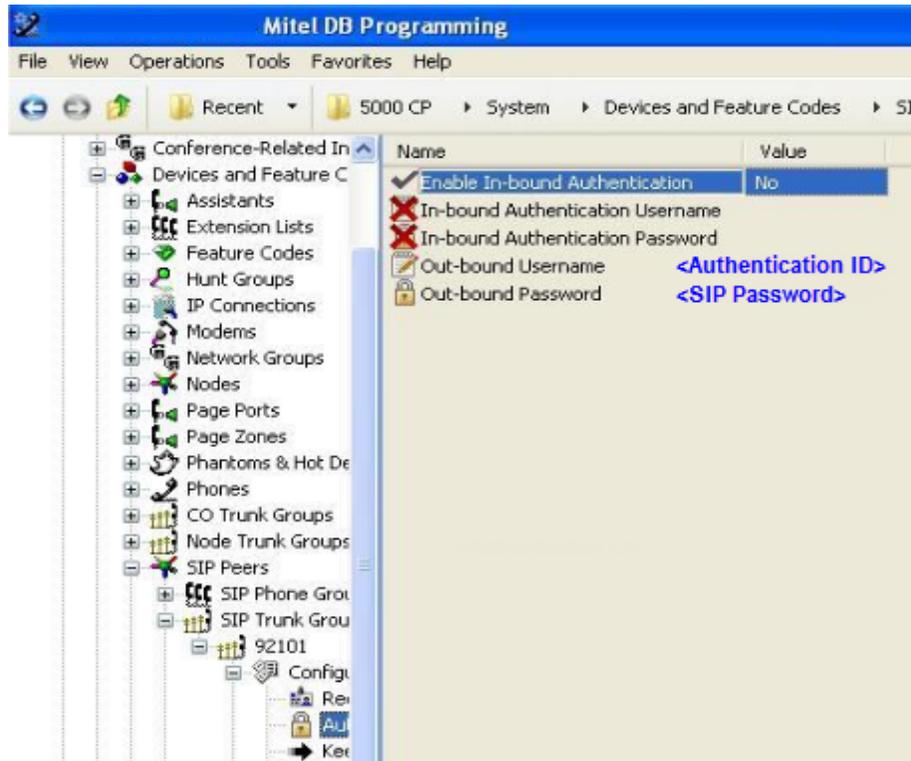
2. Select the **Registrar** menu and enable registration. Enter required values as shown below:

- <Registrar IP Address>    IP address of <Outbound Proxy>
- <Registrar IP Port>      <Outbound Proxy port>
- <Registrar FQDN>        <Outbound Proxy>



**Note:** SIP messages are sent to <Outbound Proxy> and to UDP port <Outbound Proxy port>.

3. Select the **Authentication** menu and enter required values as shown below:

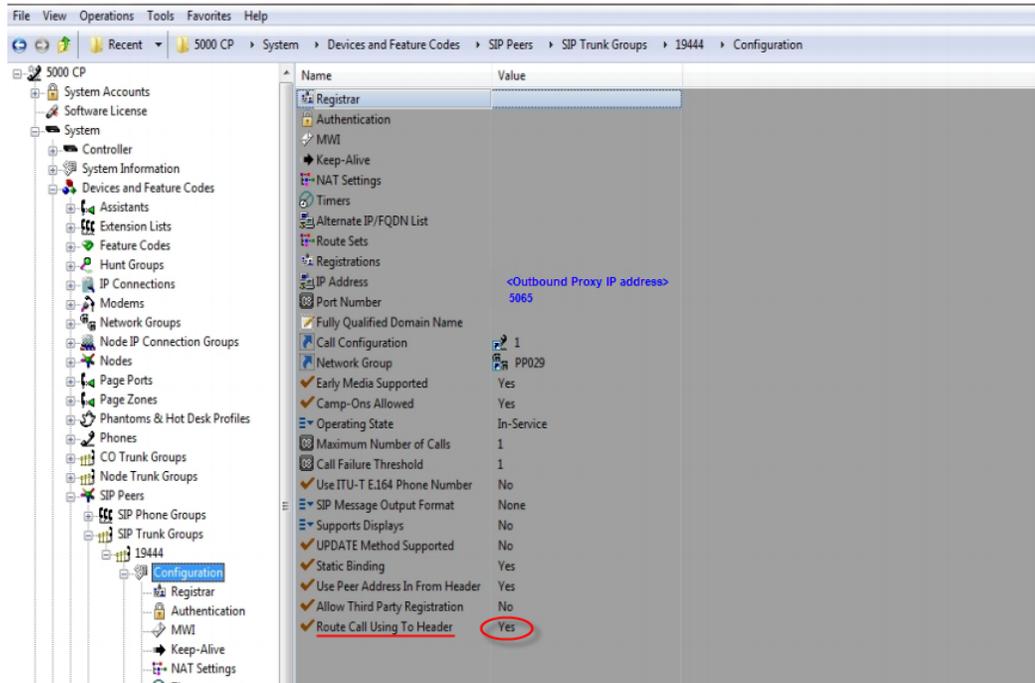


4. You can now set the Calling Party information for the trunk group as shown below:



**Note:** It may be necessary to include **Display Name** between quotes as in "Display Name".

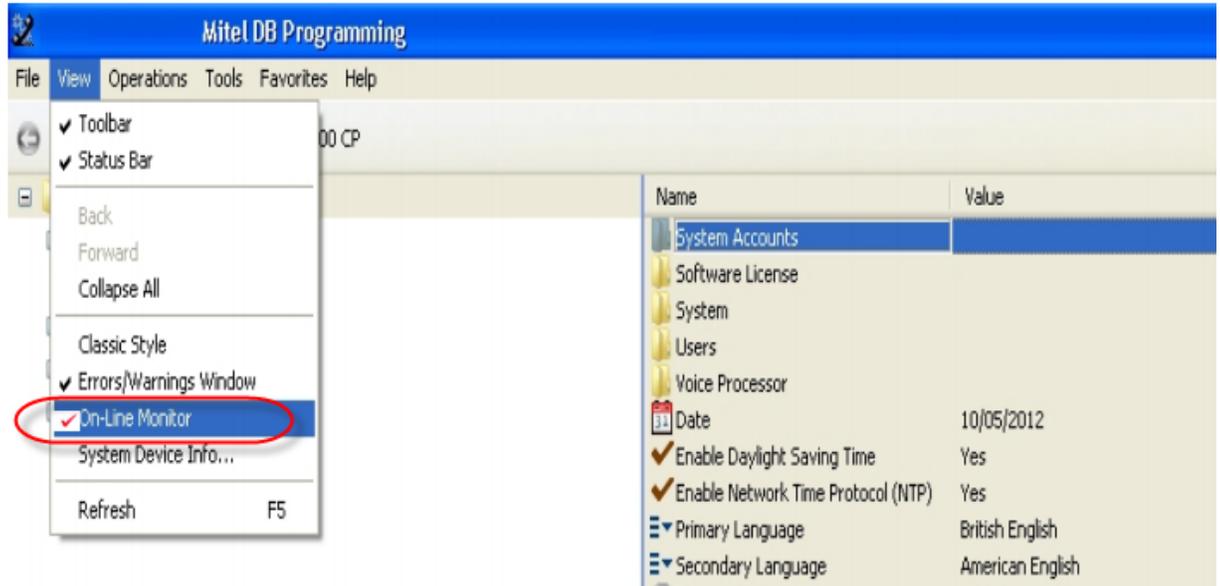
- Please pay particular attention to **“Route Call Using To Header”** in the Configuration menu. This parameter must be set to ‘Yes’ unless you have configured the Cloudli account to deliver the called number in the request URI.



Note that if **“Route Call Using To Header”** is not available on that screen, check that you have **“On-Line Monitor”** checked to view this field. If checked and still not available, you will need to upgrade the Mitel to a minimum of 5.1.

## Log into Mitel system administration

### Go to **View** & select **On-Line Monitor**



Note that by default, Cloudli specifies the main phone number of the account in the request-URI and the called number is provided, as dialed, in the 'To' header and, E.164 normalized, in the 'P-Called-Party-ID' header. You can configure any number in the account so it is provided in the request-URI but to receive calls for that number your device must register for it with Cloudli.

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## Contact

If you require assistance you can contact us by email at [service@cloudli.com](mailto:service@cloudli.com).

You can also reach us by phone Monday-Friday from 8 AM to midnight, Eastern Time, and Saturday-Sunday from 10 AM to 6pm Eastern Time at:

Canada	USA
Montréal: 514 201-6550 Toronto: 416 848-0990 Toll free: 1-877-258-VoIP (8647)	Toll free: 1-877-808-VoIP (8647)

**Address:** 1425 René-Lévesque, Suite 700, Montréal, Québec, Canada H3G 1T7

**Website:** [www.cloudli.com](http://www.cloudli.com)

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Thank you for choosing Cloudli as your Internet Telephony Service Provider. We at Cloudli will continually strive to provide you a reliable service. As well, we will be regularly adding additional capabilities that you may find useful. Please keep up-to-date by visiting us at the Cloudli website.